California Receivers Forum Privacy Policy

California Receivers Forum™ ("CRF") respects the privacy of its members, customers, subscribers, event registrants and other visitors to its website ("Users") and has adopted this privacy policy in order to highlight the importance of privacy. This policy, which discloses ways in which CRF™ gathers and distributes information, may change at any time. Any changes will be posted on this website within this policy.

Collected Information

It is CRF's general policy to collect only such personally identifiable information as our Users knowingly provide. CRF does not collect personally identifiable information from those merely browsing the CRF website. Most information collected on the website is used to better enable CRF to serve its members and customers. We may also contact you regarding a website problem or other customer or member service-related issues.

Those joining CRF as members, registering for CRF events and other services and activities on the website provide personally identifiable information as requested for those actions. The categories of personally identifiable information collected may include names, titles, passwords, professional license and certification information, biographical information, event registration information, companies, addresses, telephone numbers, fax numbers, e-mail addresses and possibly other identifiers that permit the physical or online contacting of a specific individual. Individuals are requested to provide similar information when they sign up by offline methods.

CRF does not market to children and does not knowingly collect personally identifiable information from children on the CRF website.

Use of Information

CRF uses the data collected to provide and improve goods and services to Users. Registrant contact information may be made available to other participants. This may include the compilation of such information in hard copy which may be made available to participants and, in limited circumstances, to others. Member information will be made available to the public unless the member otherwise requests from the member's CRF chapter administrator.

CRF members, customers, subscribers and event registrants will receive electronic and printed communications, including, where applicable, regular publications and information regarding CRF member and other events, elections, and other information related to the provision of member and customer services. Member communications are delivered as part of your CRF membership. Visitors to the CRF website also have access to the CRF online Membership Directory, which includes the names of all members and other member profile information, except to the extent that the member otherwise requests from the member's CRF chapter administrator.

CRF also provides information collected, as indicated above, to third parties with which CRF does business. CRF, as part of its meetings and symposia, provides registrants' information,

including name, firm, address, telephone number and e-mail address, to vendors such as hotels, hotel reservations systems, the meeting or symposium registration system vendor and to exhibitor and sponsors for social invitations and marketing use.

Usage Tracking

We track information on Users in terms of what pages they visit and the different interaction/touch points Users encounter when visiting our website. While we do not typically store this information in a fashion that enables us to automatically identify individual Users, we do store IP addresses, session times and pages visited which could be used to piece together data on an individual User.

This data may also be used by CRF, in the aggregate, to identify appropriate User offerings.

CRF does not track its Users over time and across third party websites to provide targeted advertising and therefore does not respond to "do not track" signals.

CRF does not authorize other parties to collect personally identifiable information about our Users' online activities over time and across different websites when they use CRF's website or service.

Purchases and Fulfillment

When you place an order or register for a CRF event or product/subscription or apply for membership, we may request additional information such as cardholder information, credit card number, expiration date and security code. This information is used for confirmation and billing purposes and to service the order. Also, when you register for an event, we may request additional information about your hotel, meal and other travel preferences. This information is used only for the specific event.

CRF may use third-party service providers such as credit card processing companies, shipping companies, mailing houses and event coordinators together with other service providers as required to satisfy customer requests.

When you register for a CRF event, we may provide necessary information to hotels and to facilities hosting events. These parties are allowed to use that personal information only to provide services relevant to the event.

Updating Personal Information

If you are a User from whom we have collected personally identifiable information, and your information changes, you may update it as follows: if you are a member making changes to your Expanded Biography, by e-mailing garroyo@jbsmgmt.com; if you are a member making changes other than to your Expanded Biography (if any), by e-mailing your CRF chapter administrator; or if you are a customer or a registrant for a state-produced meeting or symposium, by e-mailing garroyo@jbsmgmt.com.

Use of "Cookies"

"Cookies" are pieces of data that a website may send for storage by your web browser on your computer's hard drive. The CRF website does not set cookies.

Security

CRF uses commercially reasonable measures in an attempt to provide its users with a secure online experience. To do this, we use a variety of security measures to maintain the safety and confidentiality of personal information about you. All user registration information is contained behind a firewall and is accessible only by CRF's management company employees and by CRF contractors. The database is protected behind a firewall.

Links

CRF's website contains links to websites not within the CRF domain. CRF is not responsible for the privacy practices or content of such sites, including the CRF chapter websites. We encourage our Users to be aware of when they leave our site and to read the privacy policies of each and every website that collects personally identifiable information. This privacy policy applies solely to information collected by the CRF website.

Electronic Discussion Groups

The CRF website does not offer electronic discussion groups. This privacy policy only applies to the CRF website.

Notification of Policy Changes; Effective Date

We will notify members and other Users about material changes to our privacy policy by posting the privacy policy as changed on our website. Thus, Users of the website may want to periodically review the policy for changes.

The effective date of the current privacy policy is February 12, 2016.

Contact CRF

If you have any additional questions, please contact CRF Headquarters:

CRF c/o JBS & Associates 954 La Mirada Street Laguna Beach, CA 92651 Telephone 949-497-3673 ext. 1200

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